



Patient Letters

Patient Letters

Overview

As part of its service Mammologix can provide its clients with patient communications/letters (also referred to as lay letter of results). Mammologix works with each client to develop and frame patient communications in a manner reflective of their specific practice. This has led to a library of hundreds of patient letters for its various clients throughout the United States.

Understanding the philosophy of 'when you have seen one breast imaging center...you have seen one' has taught Mammologix to the personal nature of the patient lay letters of results. Its Client Development Team enjoys the opportunity to work with every client to either adopt a client's patient communications that are meeting expectations, or help improve the framing of messages for any letter where a client desires to achieve a more satisfying communication tool.

Types of Letters

Mammologix considers most patient communications to generally fall into one of three basic classifications. These include:

- Notification type – Notifying a patient of a recent report of test results. This letter indicates the next recommended step the patient should seek, based upon the recommendation made by the film reader.
- Reminder type – Reminding a patient the time is nearing to complete a recommendation for follow-up made a number of months ago, such as 3-6 month follow-up or return to annual screening.
- Overdue type – Reminding the facility, referring physician and/or patient that an outcome for a recommendation made has not been obtain, despite an adequate period of time passing between from the initial recommendation and overdue inquiry.

Letter Scenarios

Mammologix considers 3 primary things when assigning a patient lay letter. The first is the imaging assessment issued by the film reader. The second are recommendations outlined in the impression of the report. Finally, detailed contents of the report body. Using this triad, Mammologix seeks to find congruency between all factors. Yet, this method also accommodates the unique possibilities that can be encountered in attempting to define a next appropriate follow up step based, upon the findings of breast imaging procedures.

This has led Mammologix to consider patient communication/letters more on the basis of 'scenarios' and 'what should happen next for this patient'. This is in often in stark contrast to the creation of unwavering algorithms that generate a specific worded letter based solely upon an imaging assessment or Bi-Rads category.

SCENARIO 1 - RFUN

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE OR BENIGN

PATIENT RECOMMENDATIONS

RETURN TO ROUTINE FOLLOW UP REGIMENT

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-RFUN-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent breast imaging examination performed on December 27, 2008.

The radiologist's report has been sent to your doctor indicating the results of the study are within normal limits.

Regular self-examination, a routine physical exam by a physician and mammograms are all part of a recommended program for the early detection of changes, or disease within the breast.

If you have any questions or problems please, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 2 - RFUNCL

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE OR BENIGN

PATIENT RECOMMENDATIONS

RETURN TO ROUTINE FOLLOW UP REGIMENT WITH ANY FURTHER RECOMMENDATIONS TO BE MADE BASED UPON CLINICAL EVALUATION BY THE PATIENT'S HEALTHCARE PROVIDER

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-RFUNCL-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent breast imaging examination performed on December 27, 2008.

The radiologist's report has been sent to your doctor indicating the results of the study are within normal limits.

Regular self-examination, a routine physical exam by a physician and mammograms are all part of a recommended program for the early detection of changes, or disease within the breast.

If you have any questions or problems please, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 3 - EFUN

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEEDS ADDITIONAL IMAGING

PATIENT RECOMMENDATIONS

NEEDS A FOLLOW UP IMAGING APPOINTMENT TO RESOLVE ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED AT THIS FACILITY.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-EFUN-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent breast imaging examination performed on December 27, 2008.

The radiologist's report has been sent to your doctor indicating they may want to refer you for an additional follow-up study.

On occasion, a follow-up exam is necessary to provide all the information for a complete examination.

If you have not already spoken with your doctor about your procedure, please be sure to contact them.

Regular self-examination, a routine physical exam by a physician and mammograms are all part of a recommended program for the early detection of changes, or disease within the breast.

If you have any questions or problems please, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: February 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 4 – EFUN36

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

PROBABLY BENIGN

PATIENT RECOMMENDATIONS

PATIENT NEEDS TO RETURN IN A SPECIFIC PERIOD OF TIME (TYPICALLY 6 MONTHS) FOR A FOLLOW UP IMAGING APPOINTMENT TO RESOLVE ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED AT THIS FACILITY.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-EFUN36-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent breast imaging examination performed on December 27, 2008.

The radiologist's report has been sent to your doctor indicating they may want to refer you for an additional follow-up study in June 2009.

On occasion, a follow-up exam is necessary to provide all the information for a complete examination.

If you have not already spoken with your doctor about your procedure, please be sure to contact them.

Regular self-examination, a routine physical exam by a physician and mammograms are all part of a recommended program for the early detection of changes, or disease within the breast.

If you have any questions or problems please, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: June 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 5 - BX

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

SUSPICIOUS OR HIGHLY SUSPICIOUS

PATIENT RECOMMENDATIONS

PATIENT NEEDS A SURGICAL CONSULTATION OR BIOPSY

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-BX-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent breast imaging examination performed on December 27, 2008.

Based on this information, there is a suspicious area which the radiologist recommends further evaluation.

It is imperative that you contact your physician to discuss these results, if you have not already done so.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 6 - OSF

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEEDS ADDITIONAL IMAGING

PATIENT RECOMMENDATIONS

NEED PREVIOUS FILMS FOR COMPARISON, WITHOUT THEM BECOMING AVAILABLE PATIENT NEEDS TO CALL FOR FOLLOW UP IMAGING APPOINTMENT TO RESOLVE ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED THIS FACILITY.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-OSF-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent breast imaging examination performed on December 27, 2008.

The radiologist's report has been sent to your doctor indicating the importance of obtaining your previous mammogram films for comparison with this recent study.

If you have not already spoken with your doctor, please be sure to contact them. You should do this as soon as possible.

Regular self-examination, a routine physical exam by a physician and mammograms are all part of a recommended program for the early detection of changes, or disease within the breast. If you have any questions or problems, please be sure report them immediately to your physician and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 7 - POSTBX

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

PROBABLY BENIGN

PATIENT RECOMMENDATIONS

PATIENT HAS JUST COMPLETED AN INTERVENTIONAL STUDY AND NEEDS TO RETURN IN A SPECIFIC PERIOD OF TIME (TYPICALLY 6 MONTHS) FOR A FOLLOW UP IMAGING APPOINTMENT TO ESTABLISH A NEW BASELINE

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-POSTBX-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent interventional breast procedure.

The radiologist has requested that you return in June 2009 for a new baseline procedure following this last procedure. If you have already been contacted by telephone, please consider this letter as a reminder of our recommendation. This letter is to remind and assist you in setting up that appointment.

If your insurance company requires pre-authorization for a follow up breast imaging exam, please call your primary care physician for authorization. Once you have received pre-authorization, our scheduler will be glad to work with you to set up your appointment date and time.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: June 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 8 - GENCL

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

VARIES

PATIENT RECOMMENDATIONS

PATIENT HAS NO SPECIFIC RECOMMENDATION WITH ANY FURTHER RECOMMENDATIONS TO BE MADE BASED UPON CLINICAL EVALUATION BY THE PATIENT'S HEALTHCARE PROVIDER

Anywhere Medical Center
Mammography Department
2152 S. Orange Blossom Trail
Apopka, FL 32703

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-GENCL-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your recent breast imaging examination performed on December 27, 2008. The radiologist's report has been sent to your doctor.

If you have not already had the chance to check with your doctor about this procedure or other recommendations they may have, please consider this letter a reminder to do so. Should you have any questions or problems, please be sure to report them to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

99999-06192008-GENCL-PID1234

SCENARIO 9 - ADDENDUM

PATIENT PROCEDURE

PREVIOUS FILMS REVIEWED

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEEDS ADDITIONAL IMAGING EVALUATION

PATIENT RECOMMENDATIONS

PATIENT NEEDS A FOLLOW UP IMAGING APPOINTMENT TO RESOLVE ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED AT THIS FACILITY AND CORROBORATED WITH THE PREVIOUS FILMS NOW IN HAND

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-ADDENDUM_R-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your breast imaging examination performed on December 27, 2008.

This is to inform you that an addendum to the radiologist report has been sent to your doctor indicating that the most recent results appear to be within normal limits. Addendums to an existing report are a result of additional information becoming available (such as previous mammogram films being compared to your current study), additional views being taken, or at the request of your doctor.

Regular self-examination, a routine physical exam by a physician and a mammogram are all part of a recommended program for the early detection of changes, or disease within your breasts. If you have any questions or problems, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 10 - ADDENDUM

PATIENT PROCEDURE

PREVIOUS FILMS REVIEWED

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE OR BENIGN

PATIENT RECOMMENDATIONS

PATIENT CAN RETURN TO ROUTINE FOLLOW UP REGIMENT AFTER ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED AT THIS FACILITY AND CORROBORATED WITH THE PREVIOUS FILMS NOW IN HAND

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-ADDENDUM_CL-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your breast imaging examination performed on December 27, 2008.

This is to inform you that an addendum to the radiologist's report has been sent to your doctor. Addendums to an existing report are a result of additional information becoming available (such as previous mammogram films being compared to your current study), additional views being taken, or at the request of your doctor.

If you have not already been contacted by your doctor regarding this addendum report, we recommend you call your doctor's office at your earliest convenience.

Regular self-examination, a routine physical exam by a physician and a mammogram are all part of a recommended program for the early detection of changes, or disease within your breasts. If you have any questions or problems, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 11 (SAME LETTER AS SCENARIO 9)

PATIENT PROCEDURE

AN ADDENDUM TO A REPORT HAS BEEN CREATED NOT AS A RESULT OF PREVIOUS FILMS REVIEWED

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEEDS ADDITIONAL IMAGING EVALUATION

PATIENT RECOMMENDATIONS

PATIENT NEEDS A FOLLOW UP IMAGING APPOINTMENT TO RESOLVE ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED AT THIS FACILITY

SCENARIO 12 (SAME LETTER AS SCENARIO 10)

PATIENT PROCEDURE

AN ADDENDUM TO A REPORT HAS BEEN CREATED NOT AS A RESULT OF PREVIOUS FILMS REVIEWED

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE OR BENIGN

PATIENT RECOMMENDATIONS

PATIENT CAN RETURN TO ROUTINE FOLLOW UP REGIMENT AFTER ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED AT THIS FACILITY

SCENARIO 88 - OVD

PATIENT PROCEDURE

LAST PROCEDURE OF RECORD

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

LAST ASSESSMENT OF RECORD

PATIENT RECOMMENDATIONS

NO INFORMATION HAS BEEN MADE AVAILABLE ON A PATIENT WITH A RECOMMENDATION FOR FOLLOW UP. THEY ARE CONSIDERED OVERDUE FOR FOLLOWUP. THIS IS A LAST ATTEMPT TO OBTAIN FOLLOW UP INFORMATION.

Anywhere Medical Center
Mammography Department
2152 S. Orange Blossom Trail
Apopka, FL 32703

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-OVD-1

Dear Jane Doe,

If you have not already had the chance to check with your doctor about your breast imaging procedure performed at this facility and the recommendations they may have, please consider this letter a reminder to do so. Should you have any questions or problems, please be sure to report them to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

99999-06192008-OVD-PID1234

SCENARIO 63 - OSF/EFUN

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEEDS ADDITIONAL IMAGING

PATIENT RECOMMENDATIONS

NEED PREVIOUS FILMS FOR COMPARISON NEEDS A FOLLOW UP IMAGING APPOINTMENT TO RESOLVE ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED THIS FACILITY.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-OSF/EFUN-1

Dear Jane Doe,

We would like to thank you for choosing Anywhere Medical Center for your recent breast imaging procedure performed on December 27, 2008.

The radiologist's report has been sent to your doctor indicating the importance of obtaining your previous films for comparison with this recent study. If we are unsuccessful in obtaining these films for comparison, your physician may want you to return for a follow up breast imaging procedure.

Should you have any questions, please be sure to contact your doctor.

Regular self-examination, a routine physical exam by a physician and mammograms are all part of a recommended program for the early detection of changes, or disease within the breast. If you have any questions or problems, please be sure report them immediately to your physician and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2009

This Exam Date: December 27, 2008

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 14 – RFUN36

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE, BENIGN, OR PROBABLY BENIGN

PATIENT RECOMMENDATIONS

PATIENT NEEDS TO RETURN IN A SPECIFIC PERIOD OF TIME FOR A FOLLOW UP IMAGING APPOINTMENT.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-07092009-RFUN36-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your breast imaging procedure on December 27, 2009. The results are normal.

The radiologist has recommended you return in December 2010, for your next scheduled mammogram and/or ultrasound.

Regular self-examination, a routine physical exam by a physician and a mammogram are all part of a recommended program for the early detection of changes, or disease within your breasts. If you have any questions or problems, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2010

This Exam Date: December 27, 2009

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 41 – RFUN40

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE OR BENIGN

PATIENT RECOMMENDATIONS

RETURN TO ROUTINE FOLLOW UP REGIMENT AT AGE 40

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-07092009-RFUN40-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your breast imaging procedure on December 27, 2009. The results are normal and a yearly screening mammogram is recommended beginning at age 40.

Regular self-examination, a routine physical exam by a physician and a mammogram are all part of a recommended program for the early detection of changes, or disease within your breasts.

If you have any questions or problems, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2010

This Exam Date: December 27, 2009

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 31 – RFUN30

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE OR BENIGN

PATIENT RECOMMENDATIONS

RETURN TO ROUTINE FOLLOW UP REGIMENT AT AGE 30

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-07092009-RFUN30-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your breast imaging procedure on December 27, 2009. The results are normal and a yearly screening mammogram is recommended beginning at age 30.

Regular self-examination, a routine physical exam by a physician and a mammogram are all part of a recommended program for the early detection of changes, or disease within your breasts.

If you have any questions or problems, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2010

This Exam Date: December 27, 2009

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 55 - BX_SURGN

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

VARIES

PATIENT RECOMMENDATIONS

PATIENT SHOULD FOLLOW UP WITH BREAST SURGEON FOR FURTHER EVALUATION.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-07092009-BX_SURGN-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your breast imaging procedure on December 27, 2009.

It has been recommended you follow up with a breast surgeon for further evaluation. You and your physician will decide that additional tests are needed based on the findings of your breast examination, your breast physical examination, your medical history and your concerns.

Regular self-examination, a routine physical exam by a physician and a mammogram are all part of a recommended program for the early detection of changes, or disease within your breasts. If you have any questions or problems, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center
555-555-5555

=====

Recommended Follow-up date: December 2010

This Exam Date: December 27, 2009

Next Scheduled Appointment:

Date: _____ Time: _____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 16 - EFUR

PATIENT PROCEDURE

EARLY FOLLOW UP REMINDER

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

PROBABLY BENIGN

PATIENT RECOMMENDATIONS

PATIENT IS DUE TO RETURN IN A SPECIFIC PERIOD OF TIME (TYPICALLY 6 MONTHS). REMINDER TO PATIENT TO RETURN FOR A FOLLOW IMAGING APPOINTMENT TO RESOLVE ANY OUTSTANDING ISSUE DEMONSTRATED ON THE CURRENT FILMS OBTAINED AT THIS FACILITY.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-EFUR-1

Dear Jane Doe,m

Thank you for choosing Anywhere Medical Center for your breast imaging examination performed on December 27, 2008.

When the radiologist's report was sent to your doctor, it indicated that a follow-up to your last examination should be considered in June 2009.

Our records indicate it may be time for your next examination. If you have not already spoken with your doctor about having this procedure, we suggest you contact their office.

Regular self-examination, a routine physical exam by a physician, and mammogras are all part of a recommended program for the early detection of changes or disease within the breast. If you have any questions or problems, please be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center

=====

Recommended Follow-up date: June 2009

Next Scheduled Appointment:

Date:_____ Time:_____

We encourage you to keep this letter as a reminder to schedule your next appointment.

SCENARIO 15 - RFUR

PATIENT PROCEDURE

MAMMOGRAM OR OTHER BREAST IMAGING PROCEDURE

PATIENT ASSESSMENT (MOST TYPICALLY ASSOCIATED WITH RECOMMENDATION)

NEGATIVE OR BENIGN

PATIENT RECOMMENDATIONS

THIS IS A REMINDER FOR THE PATIENT TO RETURN FOR A ROUTINE FOLLOW UP REGIMENT PROCEDURE.

Sample Letter for Scenario
Described on Previous Page

Jane Doe
2152 S. Orange Blossom Trail Suite 100
Apopka, FL 32703

99999-06192008-RFUR-1

Dear Jane Doe,

Thank you for choosing Anywhere Medical Center for your breast imaging examination performed on December 27, 2008.

When the radiologist's report was sent to your doctor, it indicated that a routine mammogram should always be considered as part of the recommended program for early detection of changes or disease within the breast.

Our records indicate it may be time for your next examination. If you have not already spoken with your doctor about having this procedure, we suggest you contact their office.

Regular self-examination, a routine physical exam by a physician, and mammograms are all part of a recommended program for the early detection of changes or disease within the breast. If you have any questions or problems please, be sure to report them immediately to your doctor and do not wait for your next routine check-up.

Sincerely,
Anywhere Medical Center

=====

Recommended Follow-up date: December 2009

Next Scheduled Appointment:

Date:_____ Time:_____

We encourage you to keep this letter as a reminder to schedule your next appointment.



www.mammologix.com

1096 Rainer Drive,

Suite 1001

Altamonte Springs, Florida 32714

(407) 598-1500
LOCAL

(800) 739-6919
TOLL-FREE